

Pharmacy Notice

Louisiana Department of Health

Bureau of Health Services Financing (Louisiana Medicaid)

Louisiana Medicaid Managed Care Program

NCPDP Code 79 – Refill Too Soon

Effective 3/1/2024, claims for early refill will deny at point of sale for NCPDP code 79 – Refill Too Soon. Claims denying for Refill Too Soon will no longer be eligible for override with the NCPDP interactive Professional Service, Result of Service, Reason for Service, and Submission Clarification codes.

For non-controlled products and behavioral health products (including controlled behavioral health products), the system will automatically check for an increase in dose, and when an increase in dosage is detected, the system will not deny the current claim for early refill.

For non-controlled products the call center may assist in overriding this reject if one of the following circumstances exists:

- A change in dosage/therapy/frequency has occurred
- Supply needed for school (approved one time per medication per 365 days)
- Lost/Stolen/Damaged/Vacation Fill for claims that are less than \$3,000
 - Any override requests received by the call center for claims over \$3,000 will be addressed through an offline procedure with a resolution provided within one business day

For controlled products the call center may assist in overriding this reject in the following circumstance:

- The rejected claim is prescribed by the same provider as the previous paid claim AND
- A change in dosage/therapy/frequency has occurred AND
- Days' supply remaining from previous fill is less than 10% based on new dosage/therapy/frequency